

# How To Fill Out the Medi-Cal Choice Form

Use the **MEDI-CAL CHOICE FORM(S)**. You can use each form for up to three family members. You can get more forms by calling Health Care Options at 1-800-430-4263.


**Please print clearly, using blue or black ink only.** Write in block letters, and completely fill in all areas to indicate your choice. **See the backside of the choice form for an example.**

## Head of Household Name

*This section is to be completed by the Medi-Cal head of household.*

1. HEAD OF HOUSEHOLD NAME	2. SEX
Print your full name (First and Last Name).	Fill in oval M for male or F for female.



### MEDI-CAL CHOICE FORM

Use this form to join or change health plans. If you need help filling out this form, call 1-800-430-4263.  
Mail Completed form to: California Department of Health Care Services • Health Care Options • Box 989009, W. Sacramento, CA 95798-9850.

PLEASE PRINT CLEARLY USING BLUE OR BLACK INK ONLY. COMPLETELY FILL IN THE OVALS ☐ TO INDICATE YOUR CHOICE. SEE BACK FOR EXAMPLE.

1) Head of Household Name (First Name, Last Name)	<input type="radio"/> M <input type="radio"/> F	2) Sex	3) Telephone Number
4) Home Address (House Number, Street, Apartment Number, City, and Zip Code)			

4. HOME ADDRESS	3. TELEPHONE NUMBER
Print your home address including the House Number, Street, Apartment Number, City and Zip Code.	Write your home area code and telephone number.

## Choosing a Health Plan

Before going on with the form, choose a health plan for each family member. You can choose different plans for each family member. You can also choose different doctors in the same health plan for each family member. After you have made your health plan choice, you can complete the Medi-Cal Choice Form.

## Join or Change a Health Plan

Please complete sections for all members who must join or want to change a health plan.  
Parts of this section may already be filled out for you.

5. APPLICANT'S NAME	6. SEX	6a. DUE DATE	6b. SOCIAL SECURITY NUMBER
Print the full name (First and Last Name) of an individual member of your family.	Fill in oval M for male or F for female.	The due date is the day the baby is expected to be born. Please write the due date by month, day, and year. For example, December 2, 2003 would be entered as 12/02/03.	Do nothing if there is a barcode  in this space. Otherwise, enter your Social Security Number.

☐ M  
☐ F

☐ I wish to JOIN or change my plan to:
☐ NO plan change

**HEALTH PLANS**

☐ 000 Health Plan

☐ 000 Health Plan

☐ 000 Health Plan

☐ 000 Health Plan

☐ 000 Health Plan

Doctor/Clinic Code

Plan Partner Name (see back of choice form)

Enter plan change reason code\*

**\*PLAN CHANGE REASON CODES:**

Code 1: I could not choose the doctor or dentist I wanted

Code 2: The health/dental plan did not meet my needs

Code 3: My doctor/dentist did not meet my needs

Code 4: Too far to go

Code 5: I did not choose this plan

Code 6: Moving out of the county

Code 7: Indian Health Program Exemption

Code 8: Medical/Dental Exemption

Code 9: Other

### Join or Change A Health Plan

- **Join a Health Plan:**

Fill in the oval next to “I wish to JOIN or change my plan to:”. Then, fill in the oval for your health plan choice.

- **Change a Health Plan:**

Choose a reason for leaving the health plan from the shaded box called “\*PLAN CHANGE REASON CODES” located at the bottom of the form. Write this code number in the box next to “Enter plan change reason code\*”.

- **If the “No Plan Change” oval is available:**

Fill in the oval for “No Plan Change” if any member of the family listed on the choice form does not want to change health plans.

• **Doctor/Clinic and Dentist/Clinic Code:**

Write the code number for the doctor/clinic and dentist/clinic. This information can be found in the Plan Provider Directory. If there is no number, leave this blank.

For example, the code number may be listed in the Provider Directory as:

- **Dentist's Provider #**
- **PCP #**
- **Identification Number (ID)**
- **Doctor I.D. Number**
- **PIN (Provider Identification Number)**
- **Provider 0000** (ex. provider 3322)
- **# 0000, \* 00000 or 00000** (ex. # 3322 above or next to the Dentist's name)

## Completing and Mailing the Form

**NOTICE:** I have read the plan description. I understand that Kaiser requires the use of binding neutral arbitration to resolve certain disputes. This includes disputes about whether the right medical treatment was provided (called medical malpractice) and other disputes relating to benefits or the delivery of services. If I pick Kaiser, I give up my right to a jury or court trial for those certain disputes. I also agree to use binding neutral arbitration to resolve those certain disputes. I do not give up my right to a State hearing of any issue, which is subject to the State hearing process.

**CHOICE STATEMENT:** I/We have made written choice to receive Medi-Cal benefits through the health/dental plans as I/we have indicated on this form. I/We have read and understand the conditions of this agreement. I/We understand that in order to change from my/our current Medi-Cal health/dental plan, I/we must complete this form.

Head of Household's Signature

Date

Other Adult's Signature

Date

Other Adult's Signature

Date

**Highly Confidential**



### **SIGNATURE**

Make sure that you and any other adults listed on the form SIGN and date the form on the bottom.

If you have questions or need help filling out this form, call Health Care Options at 1-800-430-4263. There are also meetings you can attend to discuss health and dental plan choices.

**DO NOT CALL YOUR ELIGIBILITY WORKER IF YOU HAVE QUESTIONS ABOUT YOUR MEDI-CAL CHOICE FORM.** Your Eligibility Worker can only help you with questions about Medi-Cal benefits or eligibility.